

## Kathy Gaver

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**From:** Paulette Anders <pauletteanders@hotmail.com>  
**Sent:** Wednesday, April 24, 2024 1:51 PM  
**To:** Kathy Gaver  
**Cc:** Randy Anders  
**Subject:** Water Bill Appeal  
**Attachments:** eReceipt.pdf

Kathy, first of all, thank you for being so kind and clear of the process on the phone today. It is greatly appreciated!

Dear Mayor and Council,

Upon receiving our water bill dated April 1, 2024 for 213 Mountain Terrace (account #508), we were surprised to find an overdue balance of over \$1000. After calling the town office and speaking to a nice gentleman, it was brought to our attention that some October, November, December bills were lost in the mail; but that given the large increase in the 4<sup>th</sup> quarter 2024, suggested there must be a leak. Once inspecting the property, we noticed two commodes had very slow leaks that practically made no sound. We were out of town and asked our daughter's boyfriend, Conor Faron, take care of the necessary repairs. The Hope Depot receipt for the parts is attached, three commodes in total were repaired. We respectfully request that our sewer bill be adjusted and thank you for the consideration.

Best wishes in the important work you do,  
Paulette and Randy Anders

Paulette Anders, MBA, MS  
College Counselor  
mysherpapaulette@gmail.com  
[www.myadmissionssherpa.com](http://www.myadmissionssherpa.com)

## Kathy Gaver

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**From:** jaime catherine <jaime.fall@gmail.com>  
**Sent:** Wednesday, March 6, 2024 2:16 PM  
**To:** Kathy Gaver  
**Subject:** Fall Family  
**Attachments:** IMG\_1091.jpg

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Town Of Myersville Mayor & Board,

I am reaching out to seek assistance concerning my quarterly water bill. Recently, my home suffered from a burst pipe in the basement, leading to an unexpected spike in our water usage and subsequent bill.

In response to this emergency, we have undertaken necessary remediation efforts and filed a claim with our insurance provider. Despite this, we are faced with a substantial deductible, resulting in the majority of repair costs being an out-of-pocket expense.

Given these circumstances, any guidance or financial assistance you could provide to help mitigate the impact of this high water bill would be deeply appreciated. Your support would be a significant relief during this financially burdensome period. Thank you for considering my request, and I look forward to any possible solutions you might suggest.

Sincerely,  
Jaime & Jeffrey Fall

1009 Hunters Knoll  
Myersville Maryland 21773  
512-809-0312

## Kathy Gaver

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**From:** Michael Nitz <mdnitz@gmail.com>  
**Sent:** Thursday, January 25, 2024 8:51 AM  
**To:** Kathy Gaver  
**Subject:** Water bill acct 255

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

To whom it may concern

Our water bill at 75 Ashley way was quite a bit more than in the past. It does look like we used more water in the last quarter. One possible reason may be from two toilets that get stuck running from time to time. I have purchased new flappers for each and repaired them myself. Unfortunately I did not keep receipts. My hope is that the increase was just from these two toilets occasionally phantom filling and not from a leak in our main toilet the house. I do have two inquiries:

1. Is it possible to get some relief on this quarter's bill
2. Is it possible to check for a possible leak (should this higher rate of consumption continue) through the town?

Please let me know at your response to both questions at your convenience.

Thanks

-Michael Nitz-