

Jul-24

Account Type	Count	Slight Dif	Factor	Large Dif	Factor	% of Total
Accounts Resolved						
Good	292	2	1			45.70%
Bill Less	38	11	7	6	3	5.95%
Bill More	134	43	16	24	17	20.97%
In Sequence	48	5		2		7.51%
Good 1st Read	26	6		9		4.07%
Reader Reset	11	4		1		1.72%
Vacant	3					0.47%
Abandoned	5					0.78%
						87.17%
Accounts in Process						
System Issue	16					2.50%
Field Issue	24					3.76%
Need New Meter	27					4.23%
Commercial	9					1.41%
Town Facility	4					0.63%
Sewer Only	1					0.16%
						12.68%

Oct-24

Account Type	Count	Slight Dif	Factor	Large Dif	Factor	% of Total
Accounts Resolved						
Good	407	3				63.30%
Bill Less	69	32	9	8	1	10.73%
Bill More	85	25	11	23	13	13.22%
In Sequence	2					0.31%
Good 1st Read	10	4		4		1.56%
Reader Reset	4					0.62%
Vacant	2					0.31%
Abandoned	6					0.93%
						90.98%
Accounts in Process						
Backward meter	8					1.24%
System Issue	6					0.93%
Field Issue	14					2.18%
Need New Meter	19					2.95%
Commercial	7					1.09%
Town Facility	3					0.47%
Sewer Only	1					0.16%
	643					9.02%